

OpenRice Premium Menu Terms and Conditions

This promotion offer only applies to OpenRice Premium Menu Service.

1. Campaign participant must be an OpenRice member, maintain a valid OpenRice mobile application user account with a valid registered mobile phone number. Each mobile phone number and email address can be registered once only. (For non OpenRice member, you can register [HERE](#).)
2. Campaign participant must be aged 18 or above and hold a valid Hong Kong Identity Card.
3. The Offer cannot be used in conjunction with any other promotion offer or promotional discount coupons, unless otherwise specified.
4. The Offer above cannot be exchanged for cash/service, other products or discounts and is not transferable.
5. The Offer can be used within valid dining period and is non-refundable. Once the reservation is confirmed, the book-with-menu ordered by the reservation will not be refunded. Purchasing Book-with-menu offer through OpenRice mobile application/website is not applicable for UnionPay credit card.
6. Please show restaurant staff the purchased prepaid offer details (go to My OpenRice > My Bookings and select the booking with prepaid offer for redemption).
7. Reservation confirmation is subject to the seats provided by the restaurant.
8. Participating restaurant may change the promotion offer or opening hour without notice. Please contact the restaurant before your visit.
9. For more details on the Offer stated on this Campaign page, please refer to the "Offer" of the specific restaurant/ menu.
10. 10% service charge based on original price is not included and to be paid at the restaurant unless otherwise specified.
11. Unless otherwise specified, the Offers are not applicable on Hong Kong public holidays and eves, festive days and eves, and any other days designated by the participating merchants. Unless otherwise specified, the offers are not applicable for private parties, banquet hall dining, banquets, special events, room service, beverages, tobacco, special promotional food/menu items, and prepaid ticket items, tea, and condiments.
12. All items are subject to change due to availability. Restaurant reserves the right to change the food due to supply without notice.
13. Offer of the participating restaurant will be invalid if the restaurant is suspended.
14. All the product photo, price, and information are provided by participating restaurants for reference only.

15. OpenRice and participating restaurants may collect your personal information/ data. Purpose of collection of personal data is bound by the Personal Data Policy Statement of OpenRice and restaurants. For details, please visit the websites of OpenRice and restaurants (if applicable).
16. If participants choose to cancel the reservation or are absent (if applicable) after making the reservation, the respective reservation will also be immediately invalidated. OpenRice reserves the right to cancel the participant's chance of winning at any time, without prior notice or explanation.
17. If the information provided by participants is found to be false or confirmed to be a misuse of reservation without actual attendance, their eligibility for winning will be revoked. If you have any objections to the reservation status, please raise them within 48 hours after attending. Otherwise, it will be considered as agreeing with the restaurant's decision.
18. Employees of OpenRice will not be eligible to participate in this Event.
19. If a participant is found to have used a fake account or any form of intrusion and/or modification of computer programs to participate in the Campaign, OpenRice reserves the right to cancel the participant's participation and/or eligibility for the prize at any time without prior notice and explanation, and the right of legal recourse against the participant, and the participant shall bear all related responsibilities and consequences.
20. OpenRice shall not be responsible for any matter in relation to submission delay, loss, and any information transmission error due to technical problems including but not limited to any computer or internet network issues.
21. Users are responsible for all expenses regarding to this campaign, including but not limited to transportation, tax and insurance.
22. We will not assume any guarantee, risk, obligation, or responsibility regarding the use (including but not limited to related merchantability and suitability), quality/or service quality of any gifts and/or rewards and/or dining vouchers and/or Asia Miles.
23. Participating restaurants and menus may change from time to time without prior notice.
24. OpenRice shall not be responsible for any obligations and liabilities in relation to the products or services provided by the respective product or service provider(s).

Premium Menu Book-with-menu Offer and Reward Terms & Conditions

1. Quota of promo code **【AIA80】** is 100 throughout the Campaign. First-come-first-served basis.
2. Quota of reward \$80 LADY M cash voucher is 100 throughout the Campaign. First-come-first-served basis.

Controversy

1. This Campaign and its Terms and Conditions are governed by the relevant laws. These terms and conditions shall be constructed and interpreted in accordance with the laws of Hong Kong.
2. In case of any disputes, the decision of OpenRice shall be final.

Others

1. By participating in this Campaign, participants will be deemed to have consented to the transfer of personal information (including but not limited to participant's name, phone number, and/or email address) from OpenRice to the relevant company for prize redemption and identity verification purposes.
2. The pictures published on the event promotional materials are for reference only and the actual respective product(s) shall prevail.
3. If there is any inconsistency between the English version and the Chinese version of these Terms and Conditions, the Chinese version shall prevail.
4. 根據香港法律，不得在業務過程中，向未成年人售賣或供應令人醺醉的酒類。 Under the law of Hong Kong, intoxicating liquor must not be sold or supplied to a minor in the course of business.
5. Please update OpenRice App version to 7.3.0